

Navigating Supply Chain Disruption

Disruptions in the form of natural disasters, pandemics, and unpredictable events can create monumental challenges when trying to obtain supplies for patient care. The future cannot be predicted; however, participation with The Resource Group can prepare organizations to succeed through implementation of local and national infrastructures which support quick and agile reactions.

The Resource Group's unique local and national collaborative structure positions organizations to successfully navigate supply chain disruptions and mitigate negative impacts to their caregivers and patients. Each of The Resource Group's User-Directed Integrated Solutions plays a part in preparing for and addressing disruption effectively.



Operations and Logistics Optimization

100+ associates embedded across all sites of care are integrated fully allowing for quick adaptation at a local level while escalating procurement needs to a national level.

Strategic Sourcing

Caregiver led decision making groups & onsite relationships allow for immediate access to clinical input to determine alternative product quality, safety, & overall clinical acceptability.

Change Management

Onsite, embedded Value Realization Teams develop relationships with every department in the facility & quickly gather information & deliver it to national teams. This allows for The Resource Group to make decisions & understand the local impacts.

ADDITIONAL BENEFITS

Resiliency Program

Utilizing tools to model various impacts & **pro-actively track manufacturing information** to quickly identify and mitigate impacts from disruptions

Pandemic Stock

Working with distributors to have **90 days of inventory across 35+ essential product items.**

Wholly Owned GPO

As a **wholly owned subsidiary of one of the largest healthcare systems**, The Resource Group can facilitate quick and agile reactions for emergency supply needs.



Listen. Innovate. Implement.®

Navigating COVID-19

COVID-19 was a healthcare disruption like no other. Unlike events of the past, such as Hurricane Maria (2017), COVID-19 interrupted both the supply and demand sides of supply chain. For some healthcare organizations, results seemed almost apocalyptic, caregivers using trash bags as isolation gowns and re-purposing shoe covers as masks. However, The Resource Group, over years of unknown preparation, was able to successfully support healthcare organizations while also developing catered approaches to address unique COVID-19 needs.

The Resource Group's User-Directed Integrated Solutions, by addressing the full end-to-end supply chain management function, was uniquely positioned to successfully navigate COVID-19 on behalf of Participants. Although The Resource Group did not predict COVID-19 would happen, the local and national infrastructures proactively exceeded the needs of Participant sites resulting in minimized impacts to caregivers and communities.

1

2010: Embedded Resources Across Locations

Embedding associates across Participant locations resulted in the ability to quickly adapt to emergent local needs or large national disruptions.

2

2017: Formation of Supply Resiliency Program

Development of a program to forecast supply disruptions (weather, geopolitical, etc.) and proactively protect hospitals and caregivers.

3

March 2020: Anticipated COVID-19 Disruption Forecasting

Monitoring of health, policy, & regulatory changes across major manufacturing hubs including China, Japan, South Korea, & France to pivot procurement strategies as needed.

4

March 2020: PPE Forecasting & Procurement

Creation of a 'Spot Buy' process to facilitate efficient vetting of 1800+ alternative suppliers resulting in procurement of 17.8+ million additional units of PPE.

5

April 2020: Elective Surgery, Pharmacy, and Laboratory Demand Forecasting

Collaboration with clinical & risk teams at Participant sites to plan & adjust procurement for elective surgery ramp ups and related work impacting Pharmaceutical needs and Lab testing.

6

May 2020: Lessons Learned & Development

Development of additional processes and infrastructure to remain accountable for future Participant needs.

"The Resource Group was the first responder to our caregivers. Their bench strength, depth of talent, and organization allowed us to quickly pivot and respond to the needs of our frontline workers. They were able to secure a wide range of supplies in a timely manner while leading daily huddles, 24/7 coverage, and negotiating worldwide for our needs. I couldn't have asked for a better partner. With The Resource Group you are not only getting a partner who addresses your needs, you are getting a partner who looks out for your future."

- Lisa Sturm, MPH,CIC,FAPIC
Director-Infection Prevention



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