

INTERN WITH ASSOCIATE EXPERIENCE

SUPPORTING ORGANIZATION WIDE GROWTH, SERVICE, AND STRATEGY

Associate Experience focuses on organizational growth through project and process enhancements impacting the associates and their growth.

ABOUT

Associate Experience Interns support the delivery of The Resource Group's internal education platform known as Accelerate U. In addition, the intern drives process improvement initiatives across current Associate Experience workstreams.

INTERNSHIP EXPERIENCE



"As the Associate Experience Intern, I gained valuable experience in growing my presentation and interpersonal skills, working with other communities to understand their needs and provide support, and exposure to leadership role models. My team supported my interests and empowered me to pursue projects that interested me, all the while ensuring I had the resources necessary to excel in my role. This internship pushed me to grow both professionally and personally, I was privileged to work alongside such amazing people who made every opportunity and challenge worthwhile."

Caitlin Lorenz

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Project Development & Management
- Self-Initiation
- Working Through Ambiguity
- Building Meaningful Connections
- Executive Presence
- Cultural Continuity

INTERN WITH CONTRACT DESIGN & SOURCING

ATTRIBUTE-BASED CONTRACTING ON BEHALF OF OUR END-USERS

Contract Design and Sourcing work in tandem to negotiate best-in-industry contracts with suppliers to ensure The Resource Group's Participants are receiving maximum value.

THE INTERNSHIP SUMMARY

Contract Design & Sourcing interns support the contract life cycle through the identification, development, and negotiation of comprehensive sourcing strategies to support Participants and other key stakeholders.

INTERNSHIP EXPERIENCE



"As a Contract Design and Sourcing Intern, I gained many valuable skills and insights that enhanced my professional development. The Resource Group continuously emphasized the importance of interns and provided opportunities for skill development, ongoing education, and more to ensure interns were comfortable and had everything they needed to succeed throughout the summer. Throughout my internship I was given opportunities to connect with different communities and gain perspective on where I could contribute and create additional values within the organization. The Resource Group's culture and people were unbelievable, everyone was welcoming and always looking out for my best interests; I'm excited to continue my career here."

Johnny Andrade

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Contract Negotiation & Management
- Relationship Management
- Process Improvement
- Sourcing Strategies
- Analytics & Data Management
- Project Development

INTERN WITH DATA ACTION

IMPROVING BUSINESS OPERATIONS THROUGH PREDICTIVE ANALYTICS

The Data Action Community develops tools and resources to solve some of The Resource Group's most complicated issues. Whether it is computational problem solving or predictive analytics, Data Action provide support for niche business needs across the organization.

ABOUT

Data Action Interns support the Data Action Community through the design, development, and implementation of end-to-end analysis production pipelines in conjunction with traditional business intelligence pipelines.



INTERNSHIP EXPERIENCE

"As an intern with the Data Action Community at The Resource Group, I grew so much. I was able to learn and program in R, create Tableau dashboards, and meet people in a variety of different departments. I was able to see how vital all associates are as they worked in unison towards organizational goals. It was a great experience to be able to work with Data Action and provide analytical support to several different communities."

David Gordon

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Computational Analytics
- Data Visualization
- Database Fundamentals
- Customer Service
- Query Language
- Technical Project Management

INTERN WITH DEPLOYMENT

PROVIDING ONSITE SUPPORT FOR INTEGRATION WITHOUT INTERRUPTION

The Deployment Community is The Resource Group's dynamic consulting group leading all transition activities through a 180-day integration process proven to deliver sustainable value and immediate savings.

ABOUT

Deployment Interns support the onboarding of new Resource Group Participants (healthcare organizations). This work provides sustainable financial performance improvement for Participants through financial analytics, process mapping, deliverable development, and change management.



INTERNSHIP EXPERIENCE

"Working as an intern for The Resource Group allowed me to learn about different parts of the company and figure out what I wanted to do after school. Everyone I worked with went above and beyond to provide opportunities for shadowing and special projects. Leadership was willing to give away power and give me responsibility and autonomy for new work. This was an essential part of my career path and I am so thankful I have been able to join The Resource Group full time."

Laurel Shinehouse

PROJECT EXAMPLES

1. Inventory and Build Out of New Lab Storeroom
2. Implant Savings Analysis

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Analytics
- Executive Presence
- Business Writing
- Customer Service
- Executive Deliverable Development
- Supply Chain Coordination

INTERN WITH END-USER ENGAGEMENT

CONNECTING CLINICAL DIRECTION WITH RESOURCE GROUP STRATEGY

End-User Engagement functions as the bridge between Ascension's clinical leadership and The Resource Group. With a main focus on contracting, their work supports ongoing clinical acceptability across contracted items.

ABOUT

End-User Engagement Interns support project management and implementation of assigned team projects to effectively manage engagement of end-users through Affinity Group and Decision Teams to guide product and service contracting decisions.



INTERNSHIP EXPERIENCE

"Working with End-User Engagement gives you the intimate experience of working closely within a small team. Interns will be given a chance to think creatively to identify process improvement opportunities."

Emily Homan

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Project Development & Management
- Self-Initiation
- Process Improvement
- Relationship Development
- Stakeholder Influence & Engagement

INTERN WITH FIELD OPERATIONS

REDUCING THE 'NOISE' FOUND IN TRADITIONAL SUPPLY CHAIN

Field Operations oversees the day-to-day supply chain operations and logistics at The Resource Group's Participant sites. Effective management of supply chain operations allows The Resource Group's Participants to focus fully on patient care.

ABOUT

Field Operations Interns provide support through identification of opportunities to increase supply chain efficiencies, improve inventory management practices, and enhance the transparency and accessibility of data across the organization.



INTERNSHIP EXPERIENCE

"My internship experience with Field Operations at The Resource Group was engaging and impactful despite the challenges presented by the pandemic. I thoroughly enjoyed the collaboration amongst the interns and the access to leadership that was provided from a remote setting. I'm thankful to have been entrusted with such significant projects on a team that cared about my growth and career trajectory as much as they did the results."

Kyle Ross

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Stakeholder Influence & Engagement
- Enterprise Resource Planning
- Key Performance Indicator Management
- Operations & Logistics
- Managerial & Leadership Development

INTERN WITH HEALTHCARE TECHNOLOGY MANAGEMENT

IMPLEMENTING IMPROVEMENTS WITHIN MEDICAL DEVICE ASSET UTILIZATION AND OPTIMIZATION, CAPITAL PLANNING, AND SERVICE DELIVERY

Healthcare Technology Management is a team within Strategic Sourcing that drives financial, operational, and patient experience improvements across Ascension in collaboration with its strategic partner TRIMEDX.

ABOUT

Healthcare Technology Management (HTM) Interns support multiple workflows related to the life-cycle management and optimization of Ascension's medical device inventory to generate savings and value, enable system wide and market specific operational efficiencies, and improve the quality of the Ascension patient experience.

INTERNSHIP EXPERIENCE



"My internship with The Resource Group has been an incredible learning experience. As part of the Healthcare Technology Management team I had the opportunity to take ownership of projects with the guidance and support needed to help excel in the role. I developed valuable technical skills, enhanced my communication skills, and gained confidence in my leadership abilities. I was able to work hands-on with different Communities which provided me a holistic view of the company and its supportive culture, while making genuine connections. The mentorship I received from my leaders was instrumental throughout the internship. I am excited to apply these insights and experiences as I advance in my career."

Shelby Hix

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Decision-Making
- Analytics & Data Management
- Customer Service
- Relationship Management
- Communication & Presentation Skills

INTERN WITH INTEGRATION

LEADING CHANGE THROUGH INTENTIONAL ENGAGEMENT

Integration is a large Community with a core function of accelerating value across our Participant sites (hospitals). A few of the main responsibilities include managing new product implementations, developing relationships with key end-users, and being the bridge between clinical staff and supply chain.

ABOUT

Integration Interns support a variety of areas within the Integration Community including: ongoing support and account management of new Participants, the implementation of new products across facilities, and relationship management with key stakeholders in our hospital markets. In addition, interns within this Community provide tactical support across a variety of adhoc projects as needed.

INTERNSHIP EXPERIENCE



"My internship with The Resource Group helped me develop many valuable skills. During my time with the Integration Community I learned to use and build tools to track savings initiatives, item standardization, and contract compliance both nationally and locally. I was able to respond to executive requests, which allowed me to build my communication and presentation skills while reporting out local metrics. Being based in a hospital gave me the opportunity to create connections and work hands-on with some of the different departments in the facility. I'm thankful to have been able to grow with and experience the company's culture, which has had an invaluable impact on my future."

Gabriella Anaya

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Tableau/Data Visualization
- Analytics
- Communications
- Time Management
- Public Speaking
- Critical Thinking

INTERN WITH INTEGRATION (INTEGRATED PARTICIPANTS)

ENHANCING THE END-USER EXPERIENCE ACROSS INTEGRATED PARTICIPANTS

Within Integration, there is a group of associates dedicated to supporting our Integrated Participant (non-Ascension) sites of care. This group looks to close the gap between Resource Group business offerings and the specific needs of our Integrated Participants to ensure our services and solutions are delivered with care, dedication, and of course, hospitality.

ABOUT

Interns supporting this Community fill foundational data management and project management needs across a variety of projects and day-to-day workstreams. They also provide tactical support on communications related to improving Integrated Participant relationships.

INTERNSHIP EXPERIENCE



"Throughout my engaging summer internship, I acquired valuable data management and analytical skills while working on group projects and becoming adept at utilizing tools like Tableau and Google Big Query. An exciting part of my journey was gaining insights into contracted items and uncovering a cost savings of over \$10K for Participant sites. I also got the chance to go to the Dell Seton Medical Center at The University of Texas to volunteer. These experiences at The Resource Group have been both enlightening and fulfilling, providing ample learning opportunities while collaborating with exceptional individuals, making this a memorable and impactful chapter in my growth."

Rahim Moxey

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Project Management
- Analytics
- Public Speaking
- Communications
- Problem Solving
- Data Management

INTERN WITH MASTER DATA MANAGEMENT

REMOVING SUPPLY DISRUPTIONS THROUGH INTEGRAL DATA PROCESSES

The Master Data Management Community oversees all supply chain data management functions as well as develops and implements data tools to assist The Resource Group's Participants with data management, forecasting, and analysis.

ABOUT

Master Data Management Interns support the Master Data Management Community through resource development, implementation, and maintenance. They also support data cleansing to ensure accurate ordering and procurement by caregivers and requisitioners at Participant sites.



INTERNSHIP EXPERIENCE

"The internship experience has enlightened me on how important company culture is. Everyone at The Resource Group is so welcoming, caring, and are concerned with making sure all of the interns are comfortable, yet challenged at the same time. They care a lot about growth, which cannot be said about many companies. I'm humbled to have been hired here and am excited for the future."

Shazia Nooruddin

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Data Management
- Metric Development
- Backorder & Recall Management
- Tableau Development
- Presentation Skills
- Process Improvement

INTERN WITH PHARMACEUTICAL SUPPORT SERVICES

SUPPORTING PHARMACEUTICAL SUPPLY CHAIN FUNCTIONS THROUGH PROCESS IMPROVEMENT

Pharmaceutical Support Services was developed in 2018 to address growing opportunities within pharmacy operations. This Community looks to streamline pharmaceutical operational processes, develop standard operating procedures, and collaborate with end-users to better manage costs.

ABOUT

Interns supporting this Community provide hands on support across a variety of operations focused work including but not limited to deployments of new systems, providing end-user education, and any other support needed to enhance Resource Group service offerings within this space.

INTERNSHIP EXPERIENCE



"Throughout the summer, I had the privilege of working with a talented team who gave me the opportunity to embrace responsibilities such as assisting with transitions, analyzing projected savings, and optimizing inventory supply chains. These tasks have provided me with a comprehensive understanding of the crucial role pharmacy plays in maintaining the quality of patient care. My internship has significantly enhanced my skills in various areas, including project coordination, communication, and problem-solving. The supportive and collaborative atmosphere at The Resource Group has made my internship even more valuable, and I'm excited to apply the knowledge and experiences gained as I progress in my career."

Renee Muthakana

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Project Management
- Communication
- Customer Relationship Management
- Analytics
- Problem-Solving
- Adaptability

INTERN WITH STRATEGIC SOURCING OPTIMIZATION

FOCUSING ON STRATEGIC SOURCING FORECASTING AND PROCESS IMPROVEMENT

Strategic Sourcing Optimization identifies key contracting improvement opportunities and develops resources and tools to aide contracting leaders in monitoring associate metrics and overall contracting objectives.

ABOUT

Strategic Sourcing Optimization Interns focus on key contracting improvement opportunities by analyzing the current state of business processes, and develop resources and tools to aid contracting teams in monitoring associate metrics, contracting objectives, and financial forecasting.

INTERNSHIP EXPERIENCE



"As the Strategic Sourcing Optimization Intern, I was able to develop both technical and interpersonal skills, gain a strong understanding of how each Community contributes to the success of The Resource Group, and obtain a clearer view into the healthcare industry and the role that a group purchasing organization plays. The strong connections I made with my team and other interns facilitated my learning and challenged me to get the most out of this internship. I am immensely grateful to have been supported by such a bright, dedicated, and welcoming Community this summer, while contributing to Ascension's admirable mission and vision."

Jill Phillips

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Process Improvement
- Strategic Forecasting
- Analytics & Data Management
- Dashboard Development
- Process Improvement

INTERN WITH STRATEGIC SUPPORT (ANALYTICS)

LEVERAGING DATA TO ENHANCE DECISION-MAKING

The Analytics subgroup within Strategic Support provides robust data analysis throughout the entire contracting process to aid decision-making to ensure maximum savings are realized through contracting efforts. Additionally, the Analytics Community provides support to the entire Value Realization Team ensuring sustained value for Participants.

ABOUT

Interns supporting this Community provide robust analytics to support decision making processes at the local and national level. They also provide tactical support for projects that will drive value, improve processes, and enhance collaboration within the organization.

INTERNSHIP EXPERIENCE



"As an intern, I gained valuable skills in financial analytics and supply chain KPI tracking, worked side by side with full-time associates to drive savings for 17+ Participant locations, and gained valuable exposure to leadership and executives. My intern manager, Tran, was supportive of my interests and set up site visits and informational interviews to help me learn about The Resource Group and healthcare supply chain in an engaging and informative way. Overall, the internship was challenging and rewarding, but the people at The Resource Group are what made me want to come back full time."

Mallorie Kendzicky

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Problem Solving
- Data Visualization
- Process Improvement
- Analyzing Large Data Sets
- Articulate Communication
- Prioritization

INTERN WITH SUPPLY RESILIENCY

DEVELOPING A SECURE AND RESILIENT SUPPLY CHAIN

The Supply Resiliency Community manages and continuously enhances product backorder/recall mitigation processes.

ABOUT

Supply Resiliency Interns leverage data to address global disruptive events affecting patient care, in collaboration with risk management and legal groups.

INTERNSHIP EXPERIENCE



"As a Supply Resiliency Intern, I gained firsthand experience with project management, data analysis, and enhanced my interpersonal skills by working with leadership across Ascension and The Resource Group. This internship provided significant personal and professional growth with the opportunity to monitor pharmaceutical shortages as well as investigate supplier tariffs and product failures. I received ongoing support from my managers, who were committed to my success and encouraged me to propose ideas for projects and develop my skills in areas I wanted to explore."

Kathryn James

SKILLS DEVELOPED

Along with standard business competencies, interns can expect to gain the following skills throughout this internship:

- Stakeholder Influence & Engagement
- Predictive Modeling
- Time Management
- Relationship Development
- Communication & Presentation Skills